Local Crisis Information

For EMERGENCY MENTAL HEALTH CRISIS - PLEASE CALL 911

For NON-EMERGENCY mental health matters, please utilize your local mental health provider as follows:

Lakeland Service Center clients - Peace River Center - 863-519-3744 or Toll Free 800-627-5906

Ocala Service Center clients – The Vines at 352-671-3130 or SMA Outpatient (formerly the Centers) - 352-291-291- or Toll Free 800-539-4228, and Lifeline of Central FL 352-629-9595

Orlando Service Center clients - Central Florida Crisis Line - 407-425-2624 and Community Response Team led by OPD/Aspire - 321-235-5300

Panama City Service Center clients - Emerald Coast Behavioral Hospital - 800-543-2919

Tallahassee Service Center clients, contact Apalachee Crisis Unit - 850-523-3333

Tampa Service Center clients in Hillsborough County - Grace points Mobile Crisis Response Team at 813-272-2958 (18+) 813-272-2882 (Ages 5-17). For Pasco - BayCare's Mobile Response Team (MRT) – 727-372-4357. For Pinellas County – PEMHS (now also doing business as Eleos Wellness) - 727-545-6477

For community helpline and crisis hotline that provides suicide prevention, crisis intervention, information, assessment, and referral to community services for people of all ages call 211.

211 provides callers with information about and referrals to social services for every day needs and in times of crisis. For example, 2-1-1 can offer access to the following types of services:

- Basic Human Needs Resources – including food and clothing, shelters, housing, utility assistance.

- Disaster Response and Recovery – works with the emergency management team during a disaster to offer support and place for dissemination of information.

- Mental Health and Health Resources – including counseling, support groups, drug and alcohol treatment, health insurance programs, Medicaid and Medicare, maternal health resources, health insurance programs for children, medical information lines, clinics, and hospitals.

- Employment Supports – including job training, employment services, transportation assistance and education programs.

- Older Adults and Persons with Disabilities – including adult day care, community meals, respite care, home health care, transportation and homemaker services.

- Children, Youth and Family Support – including childcare, after school programs, educational programs for low income families, family resource centers, and recreation programs, mentoring, tutoring and protective services.